

YOUR INSURANCE

In case of cancellation, the insurance of which your Camp-site is a member, has taken out an insurance (policy n° 9 011 500) with the insurance company MUTUELLES DU MANS ASSURANCES which covers you SHOULD YOU BE REQUIRED TO CANCEL OR CURTALL your stay.

A) BEFORE YOUR DEPARTURE,

in the following instances:

- serious illness or serious accident or death to:
 - yourself or your spouse (official cohabitant),
 - one of your relations in direct ascending or descending line, son-in-law or daughter-in-law;
 - death to a brother, sister, brother-in-law or sister-in-law;
 - considerable material damage to your property requiring your presence;
 - redundancy;
 - accident to or theft of your vehicle and/or caravan occurring on the (direct) journey to the place you are staying at.
 - permanent employment obtained subsequent to booking
- **YOU WILL BE REIMBURSED:**
- 25% of the hiring fees in the case of an event occurring between the date of reservation and the 30th day before the scheduled date from which the reservation runs;
 - 100 % of the hiring fees in the case of an event occurring less than 30 days before this date.

B) IN ADDITION, BEFORE YOUR DEPARTURE:

Should one of the following incidents occur:

- unavoidable alteration of your holiday dates without the possibility of setting new dates for your visit;
 - within 30 days before the date from which your reservation runs for:
 - the theft of your main car still not recovered before your departure,
 - an accident or attempt to steal this vehicle rendering it unusable or beyond repair.
- **YOU WILL BE REIMBURSED:**
- 100 % of the hiring expenses (i.e. the amount not automatically covered by the insurance policy)

Or

- the costs of hiring a vehicle to arrive at the place of reservation, not exceeding 80 % of the amount payable for reserving your site.

C) DURING YOUR STAY,

should one of the aforementioned incidents occur obliging you to shorten your stay,

- **YOU WILL BE REIMBURSED:**
- for the sum corresponding to the part of your visit non-effected and which has already been invoiced by the camp-site.

D) EXCLUDED FROM THE GUARANTEE

- damage arising from wars with foreign countries, civil wars, strikes, nuclear or radioactive effects,
- damage caused intentionally by the insured person,
- suicide or attempted suicide by the insured person,
- accident, illness or death :
 - occurring before the date the guarantee comes into force,
 - subsequent to a chronic state of health,
 - affecting persons aged over 80 years unless that person's death occurs less than 5 days before the date from which the reservation runs.
- depression leading to hospitalisation of less than 3 days.

E) WHAT TO DO IF AN INCIDENT OCCURS?

- Notify the Management of the camp-site without fail as soon as you know of an incident which will prevent your departure and in all cases within 24 hours of the said incident,
- Notify the insurer within 48 hours and provide all the necessary information and documents, in particular :
 - a medical certificate specifying the nature, origin and the seriousness of the accident or illness,
 - a copy of the detailed account from your social security offices,
 - a death certificate,
 - all documents proving the incident,

All these documents should be forwarded to your insurer :

CABINET SART
61, rue du Port
33260 LA TESTE DE BUCH
France

Tel. 05 56 54 32 17 / Fax 05 56 54 60 70

This document is provided for information purposes only. A copy of the general terms covering this policy is available at the offices of the insurance company.